Can't We all Get Along?

Try Co-Optimizaiton

Collaboration or Cannibalization?

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Results Realized

- F100 company fixed gibberish snippet and saved \$19,000 USD in PPC clicks
- Europe Travel company ranked #1 for "Easter Holiday Deals" but wrong page – after fix realized £30,000 in bookings
- F100 company had organic listing with 30 to 1 conversion over PPC – adjusted PPC to similar message increased PPC revenue by 400%

Leverage Co-Optimization

Keyword Selection



- Identify keywords
- Collect performance data (PPC/SEO)

Model Data



- Integrate data and model collaborative performance
- Isolate tests and edits

Execute Test

- Test the collaborative impact
- Test cannibalization
- Lock down optimal performance

Objective: Understand, at a keyword level, the performance collaboration or cannibalization of simultaneous paid and organic listings and leverage that knowledge to increase keyword conversion performance.

Highest Cost Keywords

Filters:	Sort Options:									
Month Filter	(All)	₹								
Business Unit Category Unit Filter	(All)	▼	700	_	L					
Match Type Filter	(All)		Desc	ending =	ding By Column:		raffic Costs	₹		
		Values								
Keyword	Match Type	▼ Search Demand	Impressions	Avg Rank	AVG CTR (%)	Clicks	Avg CPC	Traffic Costs	Organic Visits	Best Rank
computers	Broad	6,120,000	680,432	2.84	0.69%	4,690	\$3.10	\$14,547.77	1	10
**************************************	Exact	165,000	57,676	3.02	3.97%	2,289	\$1.20	\$2,738.19	5,043	10
laptops	Broad	5,000,000	67,209	2.65	1.06%	710	\$1.95	\$1,384.17		8
	Exact	246,000	79,201	2.13	7.92%	6,270	\$2.51	\$15,763.23	11,058	8
computer	Broad	37,200,000	803,830	2.72	0.56%	4,462	\$2.84	\$12,654.50		
•	Exact	368,000	110,390	3.13	0.86%	951	\$1.47	\$1,401.75	1,802	
laptop	Broad	20,400,000	207,162	2.78	1.07%	2,219	\$2.82	\$6,248.22	. 0	13
20000000	Exact	450,000	40,070	2.01	4.97%	1,993	\$2.32	\$4,630.88	3,406	13
netbook	Broad	3,350,000	27,849	3.03	1.30%	362	\$1.05	\$379.29)	11
	Exact	368,000	67,185	1.82	5.83%	3,915	\$1.35	\$5,283.82	245	11
workstation	Broad	1,220,000	68,789	2.25	1.21%	834	\$5.48	\$4,572.49	245	4
laptop computers	Broad	301,000	22,135	3.38	1.34%	297	\$2.41	\$716.52	?	10
	Exact	90,500	13,844	1.32	9.01%	1,247	\$2.96	\$3,690.05	2,911	10
monitor	Broad	13,600,000	209,787	2.96	0.91%	1,900	\$2.25	\$4,277.34		
touch screen monitor	Phrase		19,824	1.79	8.44%	1,673	\$2.41	\$4,025.59	2,302	2
desktop computer	Broad	368,000	45,549	1.59	2.67%	1,214	\$3.03	\$3,681.96	197	10
desktop	Broad	16,600,000	241,022	1.63	0.59%	1,427	\$2.53	\$3,609.55	741	20
				-						_

- Only 2 of Top 10 highest media cost keywords have top 5 ranking natural search phrase
- Prioritize optimization of these keywords to help reduce media cost

Highest CPC Collaboration



		Values								
Keyword	+1 Match -	Y Search Demand	Impressions	Avg Rank	AVG CTR (%)	Clicks	Avg CPC	Traffic Costs	Organic Visits	Best Rank
adjustable computer workstation	Broad	1,000	58	1.63	3.45%	2	\$6.45	\$12.89	2	
dekstops	Broad	74,000	153	1.07	0.65%	1	\$5.69	\$5.69		11
compare portable	Broad	8,100	1,685	3.11	0.06%	1	\$5.58	\$5.58		
computermonitor	Broad	301,000	214	2.14	1.87%	4	\$5.51	\$22.04		
disktop	Broad	6,600	235	1.24	1.28%	3	\$4.91	\$14.73	1	
computer work station	Broad	49,500	2,810	2.04	2.31%	65	\$4.90	\$318.74	48	5
desktop workstation	Broad	6,600	1,010	1.65	1.78%	18	\$4.83	\$86.91	31	1
desktops pcs	Broad	27,100	947	1.52	2.43%	23	\$4.78	\$109.94		5
desttop	Broad	2,900	81	1.60	1.23%	1	\$4.76	\$4.76	1	
deskstop	Broad	6,600	211	1.34	0.47%	1	\$4.50	\$4.50		18
computer desk stations	Broad	1,000	482	1.30	5.19%	25	\$4.49	\$112.15		
computer systems	Broad	368,000	51,015	1.93	1.05%	535	\$4.42	\$2,366.44	17	
desktop computer reviews	Broad	8,100	4,227	1.97	1.11%	47	\$4.37	\$205.39	62	
deskstops	Broad	6,600	29	1.28	3.45%	1	\$4.35	\$4.35	1	11
best workstation	Broad	6,600	1,525	1.54	1.44%	22	\$4.34	\$95.43	22	3
computer workstation	Broad	49,500	4,801	1.79	2.79%	134	\$4.28	\$573.32	33	7
compjuters	Phrase		12	1.17	8.33%	1	\$4.25	\$4.25		11
desktop workstations	Broad	720	427	1.59	3.51%	15	\$4.19	\$62.84	9	1
computer system	Broad	450,000	49,152	1.96	1.31%	642	\$4.17	\$2,674.60	60)
computer work stations	Broad	22,200	1,924	1.64	3.79%	73	\$4.16	\$303.36	22	19
custom desktop computers	Broad	2,900	3,679	2.38	3.48%	128	\$4.11	\$526.48	22	18
desktop pc system	Broad	1,600	628	1.48	1.27%	8	\$4.04	\$32.32		14
all-in-one pc	Broad	201,000	7,211	1.41	4.47%	322	\$3.79	\$1,219.79	89	2

- Only 6 of Top 30 CPC keywords have top 5 ranking natural search phrase
- Top 5 get less than 5% of of the clicks in organic

Create Missed Opportunity Models

Keyword	Searches 💌	Visits 💌	Share 💌	Rank 💌	Bounce 💌	5%*	Incrimental 💌	Avg CPC	Savings 💌
Computer	368,000	1,802	0.49%	21	21.92%	18,400	16,598	\$2.84	\$47,138.32
Computer Monitor	14,800	178	1.20%	NR	31.46%	740	562	\$2.21	\$1,242.02
Computer Monitors	18,100	92	0.51%	14	16.30%	905	813	\$2.05	\$1,666.65
Computers	165,000	5,043	3.06%	13	13.78%	8,250	3,207	\$3.10	\$9,941.70
Desktop Computer	22,200	197	0.89%	13	13.71%	1,110	913	\$3.03	\$2,766.39
Desktop Computers	33,100	1,646	4.97%	2	10.81%	1,655	9	\$3.24	\$29.16
Desktops	22,200	163	0.73%	7	23.93%	1,110	947	\$2.53	\$2,395.91
Laptop	450,000	3,396	0.75%	13	17.79%	22,500	19,104	\$2.82	\$53,873.28
Laptop Computer	18,100	583	3.22%	14	9.26%	905	322	\$2.27	\$730.94
Laptop Computers	90,500	2,911	3.22%	9	11.82%	4,525	1,614	\$2.41	\$3,889.74
Laptops	246,000	11,058	4.50%	15	12.12%	12,300	1,242	\$1.95	\$2,421.90
Mini laptop	49,500	118	0.24%	3	29.66%	2,475	2,357	\$0.86	\$2,027.02
Netbook	368,000	245	0.07%	15	35.92%	18,400	18,155	\$1.05	\$19,062.75
Netbooks	90,500	119	0.13%	11	23.53%	4,525	4,406	\$1.01	\$4,450.06
Notebook	550,000	2,756	0.50%	5	31.53%	27,500	24,744	\$1.24	\$30,682.56
Notebooks	110,000	993	0.90%	25	17.52%	5,500	4,507	\$2.13	\$9,599.91
PC	301,000	271	0.09%	NR	24.72%	15,050	14,779	\$1.57	\$23,203.03
Touch Screen	40,500	304	0.75%	5	23.68%	2,025	1,721	\$1.23	\$2,116.83
Touch Screen Computer	9,900	3,142	31.74%	1	11.68%	3,465	323	\$4.78	\$1,543.94
Touch Screen Monitor	18,100	2,302	12.72%	2	25.67%	2,715	413	\$2.41	\$995.33
Total	2,985,500	37,319	1.25%			149,275	111,956		\$219,777.44

- 3.75% increase clicks would bring additional 111k visitors
- Potential for \$220k in PPC click costs reduction if ranked better

Next Steps

 Combine and sort the data to understand the current state

Adjust PPC ads to understand collaboration

 Identify desired share of opportunity and work to understand best actions to maintain collaborative share



MAKE YOUR MARKETING PERFORM

SES LONDON PPC VS SEO

>> PRESENTED BY:

Jonathan Beeston February, 2011



ABOUT EFFICIENT FRONTIER

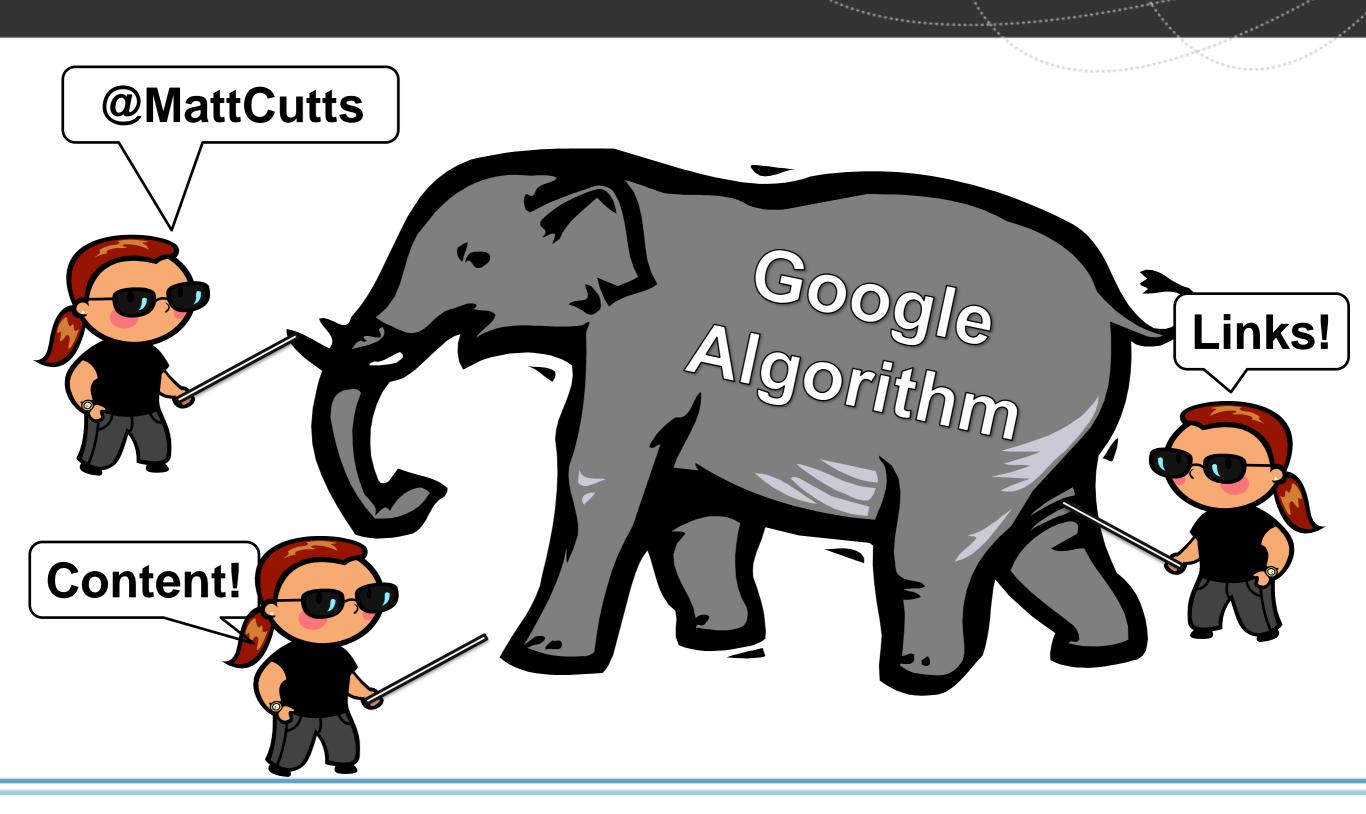
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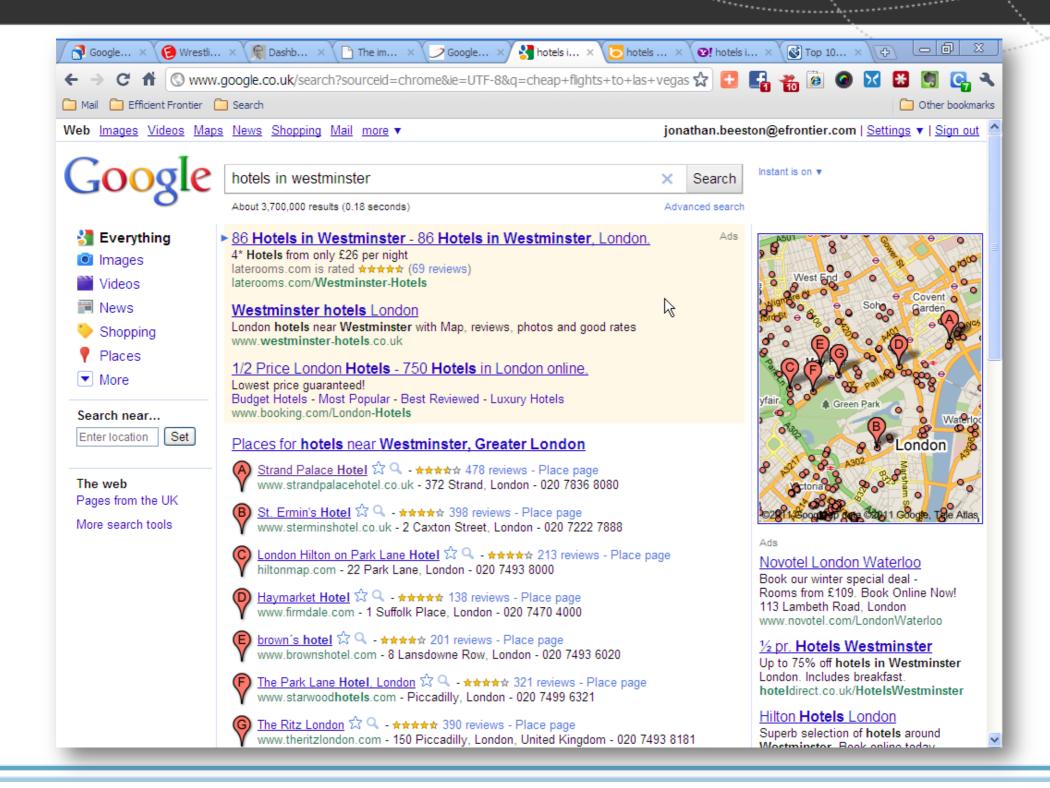


BLIND SEOS AND THE ELEPHANT



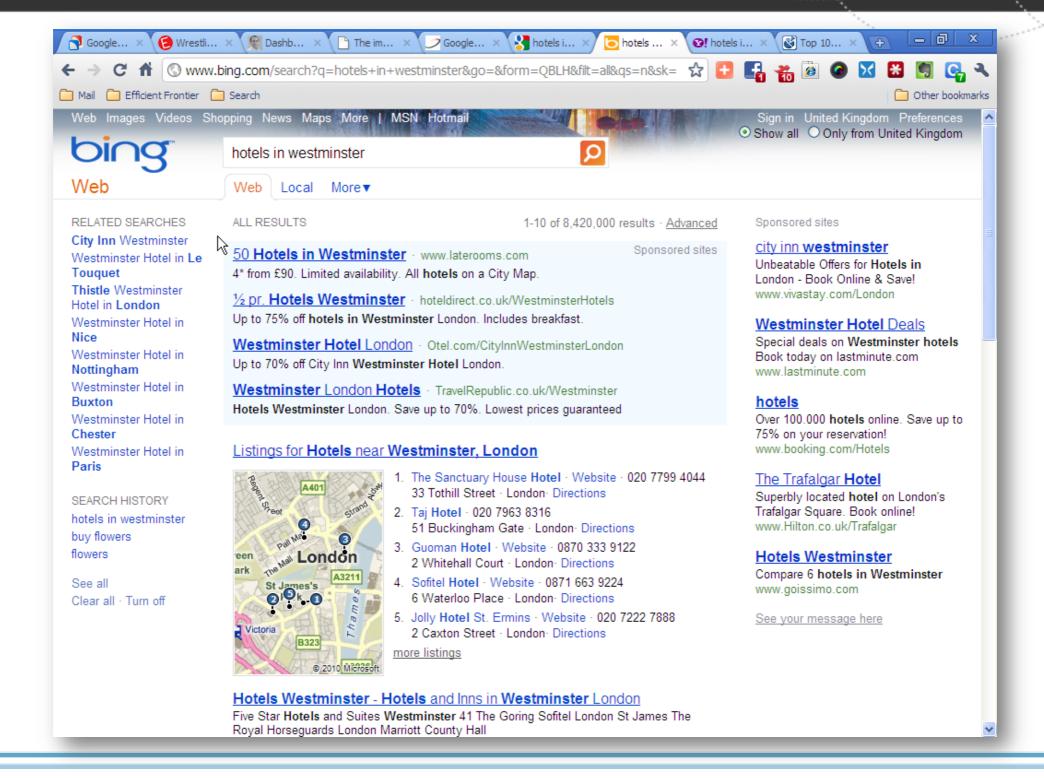


1024X768 - WHERE ARE THE 10 BLUE LINKS?



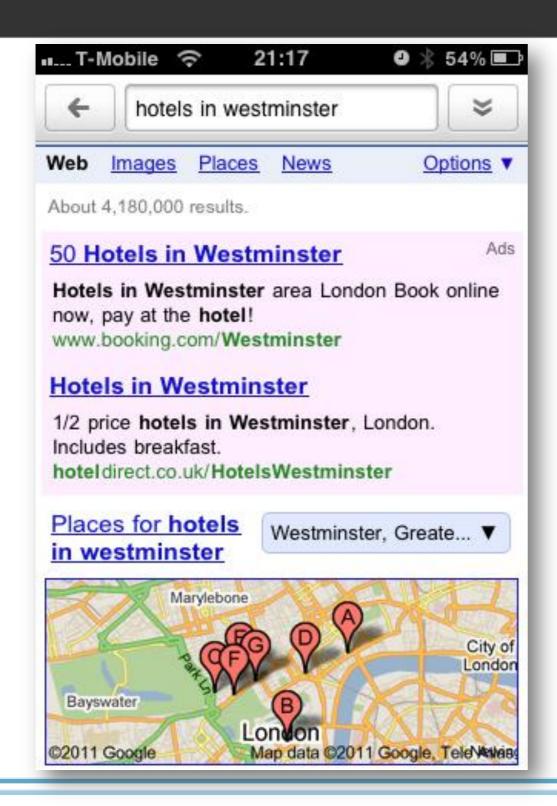


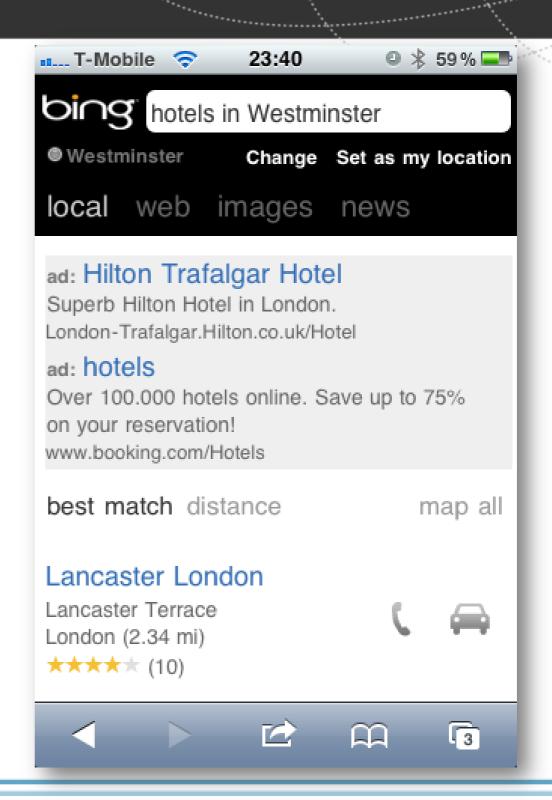
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AND MOBILE









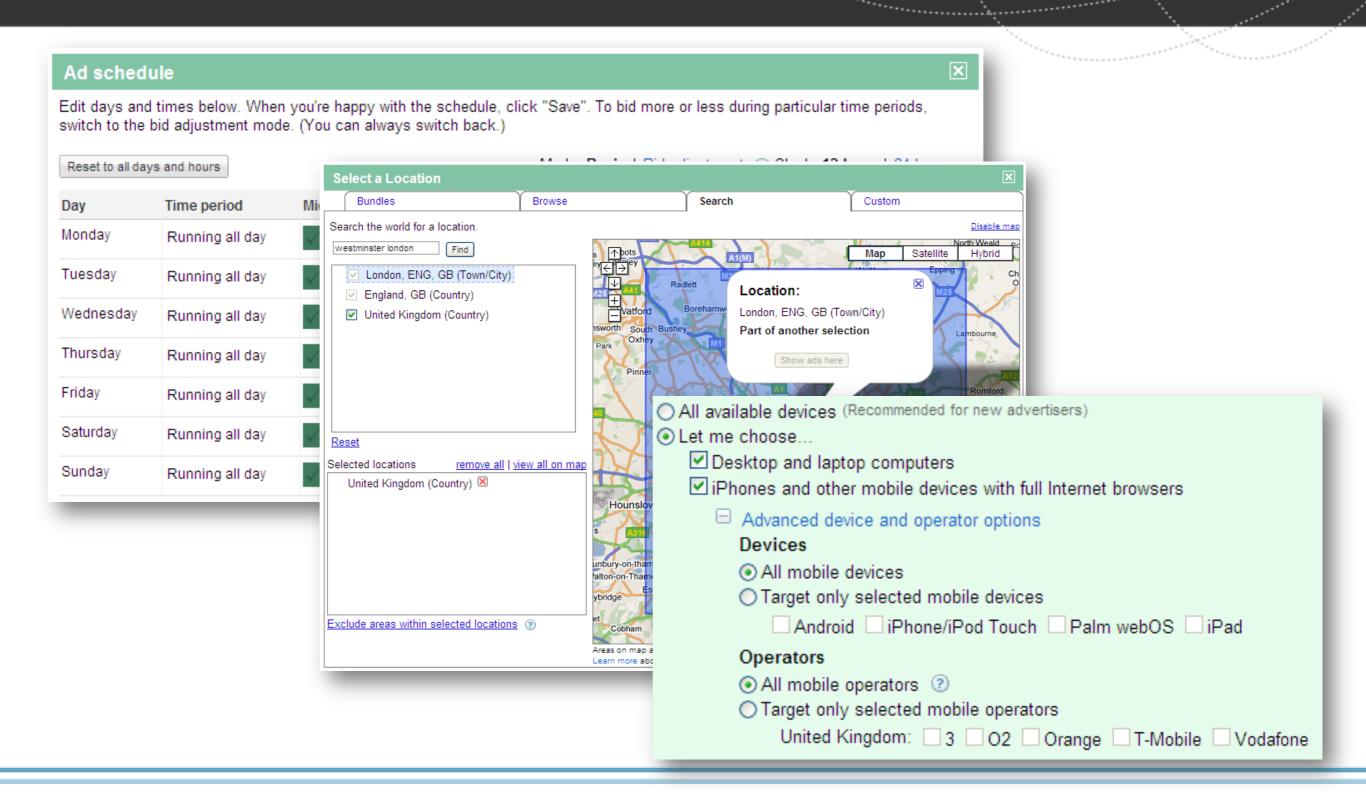
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Compliant



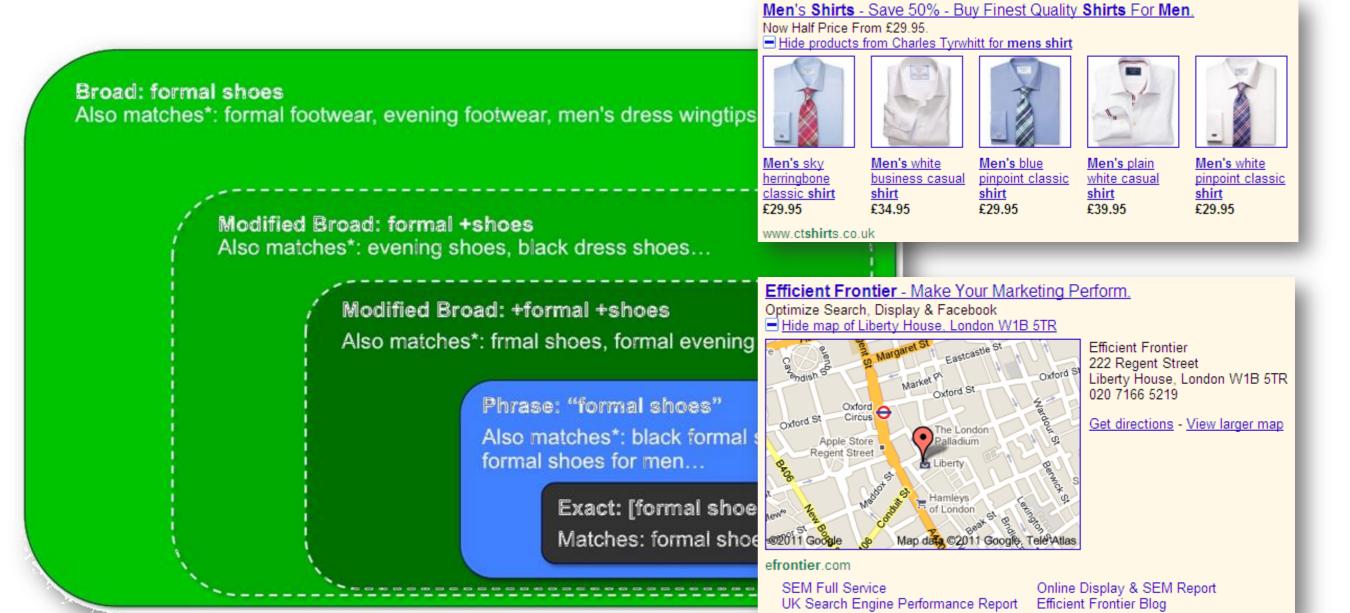


WHEN, WHERE AND WHAT



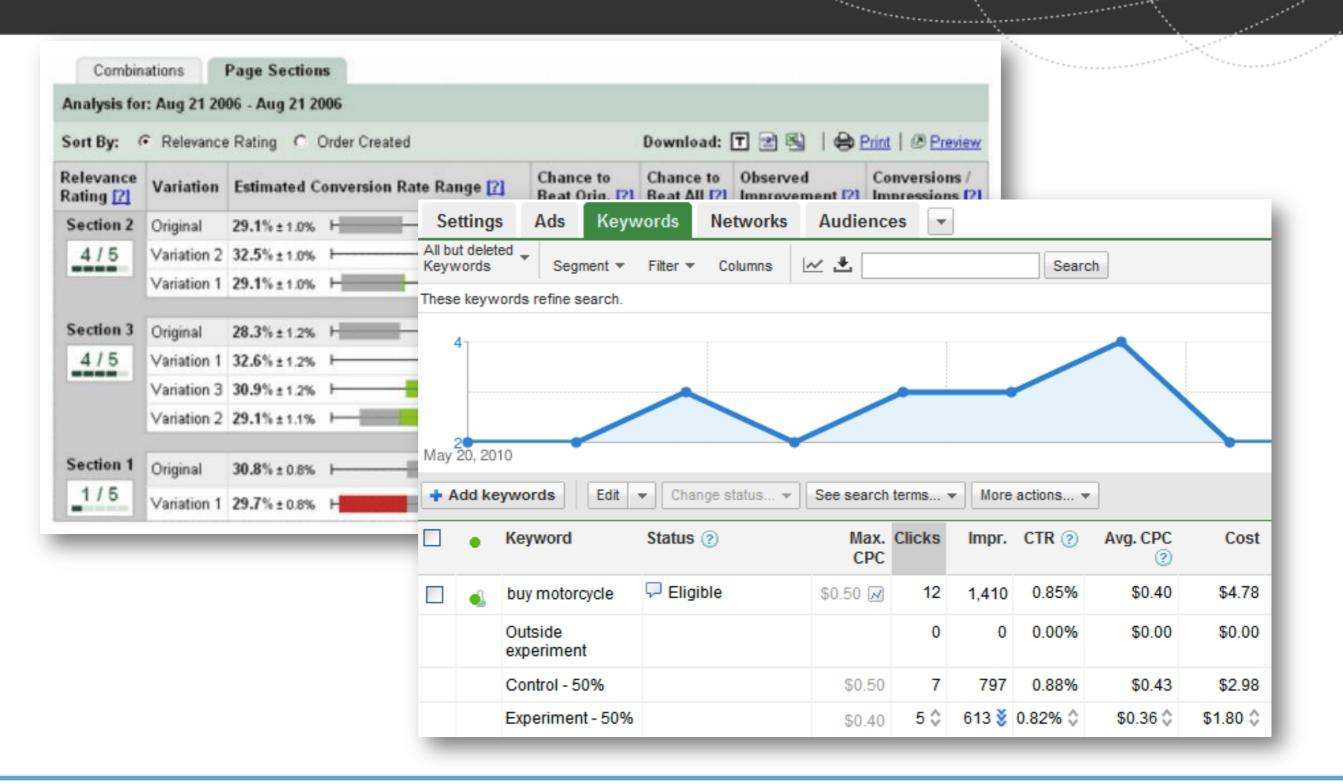


PRECISE CONTROL





TEST, TEST, TEST





BRAND BUILDING



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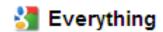
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*** \$\dagger \dagger \dagger

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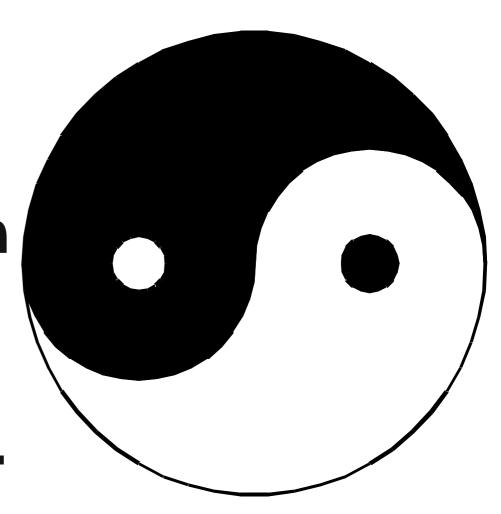


A NOTE OF CONCILIATION

No matter how many options there are

it is human nature to always narrow things down

to two polar, yet inextricably linked choices.



Andrea Zittel



CONCENTRATE, HERE'S THE SCIENCE BIT

Analyzing the Relationship Between Organic and Sponsored Search Advertising: Positive, Negative, or Zero Interdependence? by Sha Yang and Anindya Ghose



- Built an integrated model to estimate the relationship between different metrics
- Followed up with field experiments to confirm findings
- SEO + SEM equals increases in *profits* of 4.2% 6.15%



MAKE YOUR MARKETING PERFORM

THANK YOU

>> PRESENTED BY:

Jonathan Beeston February, 2011